

## Sustainable Operations Technician 2

Interested in being part of a greener, more sustainable future? You're in the right place. ZeroHero, a full service waste and recycling organization for events and incidents, is looking for a Sustainable Operations Technician (2) with a passion for positive environmental change to advance into a management role on our ZeroHero team.

As the Sustainable Operations Technician (2), you will have the opportunity to hone your competencies that are required of a ZeroHero Technician 1, such as detailed cleaning operations and customer service, as well as strengthen your leadership and communication skills that drive success for our ZeroHero events and incident response services.

## **Essential Job Functions:**

- Effectively step into a more seasoned technician role with more responsibility while excelling in the duties of a Technician 1
- Ability to work well with others, connect with people of all backgrounds, and provide superior customer care
- Perform thorough cleaning operations at large scale events and/or incident response
- Efficiently manage your time to competently understand, organize, and execute tasks
- Demonstrate team-oriented attitude and your strong commitment to sustainability, waste diversion, and customer service

## **Qualifications:**

- 18+ years of age
- Leadership experience
- Excellent written and verbal communication
- Experience in customer service and/or management is strongly preferred
- Ability to work cross-functionally with people of diverse backgrounds
- Ability to multitask, prioritize, and manage time effectively
- Proven expertise in collaboration and cooperative work
- Ability to travel to events across the country
- Valid driver's license to maintain company equipment and vehicles, with the possibility of driving equipment to and from events

Join us in our mission in waste management reduction and be a part of something bigger. Apply now to be our ZeroHero Sustainable Operations Technician (2).