



zerohero

Sustainable Operations Manager

Interested in being part of a greener, more sustainable future? You're in the right place. ZeroHero, a full service waste and recycling organization for events and incidents, is looking for a Sustainable Operations Manager with a passion for positive environmental change and management expertise to lead an onsite crew on the frontline of sustainability.

As the Sustainable Operations Manager, you will lead and work alongside a team of technicians to execute against high-quality cleaning operations, waste diversion, and customer service at national ZeroHero events, which may include incident response. Your ability to work in the field and effectively represent ZeroHero through your commitment to sustainability is critical in this role.

Essential Job Functions:

- Strong leadership and communication skills
- Excellent organization, time management, and decision-making expertise
- Competently lead, mentor, and motivate your team to achieve company goals
- Proven experience in working well with others, connecting with people of all backgrounds, and providing the highest level of superior customer care
- Supervise and provide thorough cleaning operations at large scale events and/or incident response
- Represent ZeroHero's externally to clients while actively displaying your strong commitment to sustainability, waste diversion, and customer service

Qualifications:

- 24+ years of age
- 2-4 years of management experience
- Leadership experience with concrete examples
- Excellent written and verbal communication
- Experience in quality customer service in a supervisory role
- Training and/or mentoring competencies
- Manage cross-functionally with people of diverse backgrounds
- Expert ability to multitask, prioritize, and manage time effectively
- Proven expertise in collaboration and cooperative work

- Ability to travel to events across the country
- Valid driver's license to maintain company equipment and vehicles, with the ability to drive equipment to and from events

Join us in our mission in waste management reduction and be a part of something bigger. Apply now to be our ZeroHero Sustainable Operations Manager.