



**zerohero**

## **Sustainable Operations Overnight Manager BottleRock Napa Valley Music Festival**

Interested in being part of a greener, more sustainable future? You're in the right place. ZeroHero, a full service waste and recycling organization for events and incidents, is looking for a Sustainable Operations Overnight Manager with a passion for positive environmental change and management expertise to lead an onsite crew at BottleRock Napa Valley music festival May 25-29, 2023.

As the Sustainable Operations Overnight Manager, you will lead and work alongside a team of technicians to execute high-quality cleaning operations, waste diversion, and customer service at this ZeroHero event. Your ability to work in the field and effectively represent ZeroHero through your commitment to sustainability is critical in this role. Included in this position is the opportunity for competitive hourly pay and overtime.

### **Essential Job Functions:**

- Competently lead, mentor, and motivate a group of up to 40 sustainable operations/cleaning staff during the event
- Specialize in overnight cleaning and sustainable operations, including line sweeping, coordinating cleaning schedule and equipment
- Strong leadership and communication skills
- Excellent organization, time management, and decision-making expertise
- Proven experience in working well with others, connecting with people of all backgrounds, and providing the highest level of superior customer care
- Supervise and provide thorough cleaning operations at large scale events and/or incident response
- Represent ZeroHero's externally to clients while actively displaying your strong commitment to sustainability, waste diversion, and customer service

### **Qualifications:**

- 1 year of management experience
- Leadership experience with concrete examples
- Excellent written and verbal communication

- Experience in quality customer service in a supervisory role
- Training and/or mentoring competencies
- Manage cross-functionally with people of diverse backgrounds
- Expert ability to multitask, prioritize, and manage time effectively
- Proven expertise in collaboration and cooperative work
- Ability to travel to events across the country
- Valid driver's license to maintain company equipment and vehicles, with the ability to drive equipment to and from events

Join us in our mission in waste management reduction and be a part of something bigger. Apply now to be our ZeroHero Sustainable Operations Manager.