



zerohero

Sustainable Operations Lead

Interested in being part of a greener, more sustainable future? You're in the right place. ZeroHero, a full service waste and recycling organization for events and incidents, is looking for a Sustainable Operations Lead with a passion for positive environmental change and proven leadership expertise to oversee ZeroHero's sustainable initiatives.

As the Sustainable Operations Lead, you will lead a team of technicians and managers to perform high-quality cleaning operations, waste diversion, and customer service at national ZeroHero events, which may include incident response. Your ability to strategically set goals that align with ZeroHero's mission, instill a team-oriented culture, and maintain client relationships is integral in this role.

Essential Job Functions:

- Experienced leader with a proven track record of successfully leading a team to achieve company goals
- Excellent organization, time management, and critical decision-making expertise
- Expertly develop and maintain client relationships while implementing process improvements
- Proven experience in working well with others, connecting with people of all backgrounds, and providing the highest level of superior customer care
- Supervise and guide onsite crew members through cleaning operations at large scale events and/or incident response
- Ensure compliance and strive for excellence across the ZeroHero team
- Ability to embody ZeroHero's commitment to sustainability through comprehensive representation of ZeroHero's brand while driving positive environmental impact

Qualifications:

- 24+ years of age
- 3-5 years of mid to senior management experience
- Critical decision-making and strategic planning experience
- Strong leadership expertise
- Excellent written and verbal communication
- Skillful training and mentoring competencies

- Lead cross-functionally with people of diverse backgrounds
- Expert ability to set and achieve goals while driving growth for the company
- Proven expertise in collaboration and cooperative work
- Ability to travel to events across the country
- Valid driver's license to maintain company equipment and vehicles, with the possibility of driving equipment to and from events

Join us in our mission in waste management reduction and be a part of something bigger. Apply now to be our ZeroHero Sustainable Operations Manager.